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iRIS Back Office

Online Freight Car Repair Data Auditing for all Payable Bills

The iRIS Backoffice system is real-time, online software that tracks and manages freight car repair data for an entire fleet. It automatically handles time-consuming and labor-intensive tasks such as estimate auditing, rebilling, depreciated value calculation, bad order management, required form generation and data reporting; all without the risk of human error or miscalculation.

iRIS Backoffice gives users the ability to audit, report and re-bill on error-free repair estimates with an easy and intuitive graphical interface. It gives the user the ability to create exception letters, detailed reports, calculations and forms. All of this is done with no special software or customer upgrading required; and all data is secure and backed-up on a daily basis.

Features:

Estimate Auditing | Reporting | Rebilling | Other Features

Estimate Auditing

- Auditing System automatically processes all lines of an estimate for any inaccuracies or missing requirements and displays them.
- Exception Letter generation: For the car owner, all errors are displayed and ready for exception-taking process. And the Exception letters and associated BRCs are generated in easily printable AAR format.
- Invoices are automatically generated for the shops and car owners and are in printable format.
- The CBA management module saves labor, time and money.
- Estimate Approval (Requires Shop Track)

Reporting

- Comprehensive ad hoc reporting with charts and graphs.
- Custom designed reports.
- Unlimited reporting capability with multiple export file formats.

Re-billing

- The iRIS rebilling system gives you complete control over rebilling your repair data to the responsible sources.
- Re-bill at lease or car level, utilizing an extensive, easy-to-use search utility that gives you the ability to find records on a granular level.
- By creating rebilling customer profiles once, iRIS will automatically re-bill all specified components by your specified parameters.

Other Features

- Bad Order Management Module.
- Depreciated Value Calculator.
- Configuration and Administration utilities
- Price alteration and editing capabilities.
- Inspection Generation (Scope of Work utilities).
- Extensive on-screen help for all users
- Tech support by phone available Monday – Friday: 7AM – 7PM
- On-site training supplied at deployment.